



Accessibility statement

This 2-page accessibility statement applies to the Anya website (<https://anya.health>).

We want as many people as possible to be able to use this website. This means that with your preferred assistive technology, you should be able to:

- change colours, contrast levels and fonts using browser functionality
- zoom in up to 400 per cent without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- interact with most of the website using a screen reader (including recent versions of JAWS, NVDA and VoiceOver).

We also try to make the website text as simple as possible to understand.

If you have a disability, search AbilityNet for "how to" guides to make your device easier to use.

How accessible this website is

We know from several accessibility reports that parts of this website are not fully accessible.

PDFs

Some of our PDFs are not fully accessible to screen reader software. Please get in touch with us by emailing team@latchaid.com to request an alternative format.

Other parts of the website that are not fully accessible

These include:

- some online forms that are not easy for screen readers to navigate
- some scrolling banners are not easy for screen readers to read
- links to websites or software that we do not own or manage and so cannot guarantee their accessibility.

We are actively working to address these issues as part of an ongoing programme to improve the accessibility of this website.

Feedback and contact information

Contact us if you have an accessibility query including:

- if you have any problems accessing information or using this website
- if you have any positive feedback about this website's accessibility

We aim to respond in 5 working days.

Alternative formats

If you need information on this website in a different format, like accessible PDF, large print, easy read, audio recording or Braille, please contact us.

We'll consider your request and get back to you in 10 working days.

Reviewed February 2023

AAS002

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us to report this. This helps us improve.

Technical information about this website's accessibility

We're committed to making this website accessible, in accordance with the accessibility regulations.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances listed below. WCAG 2.2 is due to be published in 2023.

Non-accessible content

The content that is not accessible is listed below together with an explanation and reference to the relevant WCAG section.

Non-compliance with the accessibility regulations

Forms

PDFs

- The structure of the content is not always available to assistive technology, which makes the content difficult to understand and navigate for users of screen readers (Info and relationships 1.3.1)
- The reading order of the content is not always logical, which means some content does not make sense when read out by text-to-speech software (Meaningful sequence 1.3.2)

Content visibility

- Low contrast focus indication style on: links, buttons, form fields, and search components (Non-text contrast 1.4.11)

Screen readers

- Inaccessible HTML such as empty ARIA (accessible rich internet applications) landmarks, incorrect or broken instances of the ARIA attributes and empty lists or lists with 1 item (Info and relationships 1.3.1)
- Form labels are missing or broken (Info and relationships 1.3.1)
- Anchor tags contain empty content (Meaningful sequence 1.3.2)
- Presentation code (CSS) is embedded within structural code (HTML) (Info and relationships 1.3.1)